

Customer Success Story

Ethylene & Airborne Pathogen Removal:

Chandler Megafresh chooses Bio Turbo over potassium permanganate pellets

"We've seen a 5% GP improvement to our bottom line, and wastage, due to over-ripening or mould infections, is now down to less than 1%, thanks to the Bio Turbo solution!"

Dominic Casagrande

Owner/Operator Chandler Megafresh



Bio Turbo 300



Bio Turbo 100

The Technology?

With several models available, there is a Bio Turbo to suit every application.

The model number represents the number of cubic meters each unit can process within a 24 hour period - Bio Turbo 100, Bio Turbo 300, Bio Turbo 1000 and Bio Turbo 6000.



Chandler Megafresh are a fruit and vegetable retailer located in the eastern suburbs of Brisbane (QLD) which is owned and operated by Fruiterer Dominic Casagrande.

Megafresh recently installed three Bio Turbo systems into their cool rooms of their Chandler store to prolong the shelf-life of their fresh produce, with the aim to improve overall customer satisfaction.

The Bio Turbo technology replaces ethylene removal air purification systems that are pellet based (potassium permanganate).

The Bio Turbo technology provides an added feature over and above the ineffective pellet technology as it also eliminates 99.9% of airborne pathogens which can also impact the quality and retail price of fruit and vegetables.

Keeping the Customers Happy

Casagrande states, "Customer satisfaction is our number one priority, so we only use the latest technologies to improve the quality of our fruit and vegetables, keeping our customers happy".

However, previously employed technology hadn't always worked too well.

"I was unhappy with the performance of granular based technologies," continues Casagrande. "After service and change-out of the old granules, the new granule effectiveness is less than a few weeks and needs to be replaced again. This comes at a cost and does not offer the same protection as the proven Bio Turbo".

Bio Turbo was then selected as a technology to reduce produce loss by prolonging storage life of fruit and vegetables as it requires minimal operator input and only requires servicing once per year.

Rapid ROI Results

Compared with before the installation, there has since been a significant reduction of the fruit odour in Megafresh's cold rooms, but most importantly, waste has also been significantly reduced.

Dominic reports "We've seen a **5% GP improvement to our bottom line**, and wastage, due to over-ripening or mould infections, is now **down to less than 1%**, thanks to the Bio Turbo solution!".

He adds that the difference was more noticeable during the Christmas period, "Our cold rooms were fully loaded with fruits. In previous years, I can remember throwing away whole trays with rotten mangoes. This year, I barely had to pick one or two fruits per tray. The biggest improvements have been in rockmelons, all berries, bananas, kiwifruits, apples, all leaf vegetables, onions, mangoes and stone fruit." Dominic said.

"I have since opened a new store at Carina and the Bio Turbo was on the top of my equipment purchase list!".